Caravaggio

Use and maintenance manual

CR535/1TS CR535/1CD CR535/2TS CR535/2CD CR835/1TS CR835/1CD CR835/2TS CR835/2CD







Introduction

Contents

We	congratulate	you fo	r choosing	а	product	designed	and
mar	nufactured wit	h cutti	ng-edge te	chr	nology.		

The oven is checked and tested in the Manufacturer's plant before being delivered to the customer.

The "production process check sheet" enclosed with it guarantees that **each** step in the production process, from assembly to packaging, was carefully checked from both the operating and safety standpoints.

Before the installation, read the content of this manual **carefully**: it contains important information regarding product assembly and safety regulations.

The foundation

Our company was founded in 1963 by the Lorenzo, Luigi and Paolo Cuppone brothers. It immediately specialized in the production of ovens and equipment to prepare and cook pizza. The constant research and experimentation of new equipment that are even now the strength of our company, have led us to design and patent the machinery and ovens that have revolutionized the way pizza is made.

Technical service

Your Dealer can solve any technical problem regarding use and maintenance.

Do not hesitate to contact him in case of doubt.

CUPPONE since 1963 CUPPONE S.R.L. Via Sile, 36 31057 Silea (TV) - ITALY T +39 0422 361143 F +39 0422 360993 info@cuppone.com - www.cuppone.com

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SAFETY INSTRUCTIONS

- Read this guide carefully before using and maintaining the appliance, and keep it with care in an accessible place for any future consultation by the various operators.
- Moreover, the manual must always accompany the product through its life, even in case of transfer.
- Before performing any maintenance, replacing components or carrying out any routine/extraordinary cleaning, disconnect the electricity supply.
- Unauthorised actions, tampering or modifications that do not follow the information provided in this manual can cause damages, injuries or fatal accidents and null and void the warranty.
- Use or maintenance that fail to comply with the instructions in this manual may cause damage, injury or fatal accidents.
- The serial plate provides important technical information. This is vital in case of a request for maintenance or repair of the equipment: please do not remove, damage or modify it.
- Some parts of the equipment can reach high temperatures. We advise you to avoid touching surfaces and not to get materials either flammable or sensitive to heat near the appliance.
- Do not rest objects on the oven, above all if built in material sensitive to heat.
- These appliances are intended to be used for commercial applications, for example in restaurant kitchens, canteens, hospitals and commercial companies such as bakeries, butcher shops, etc., but not for the continuous and mass production of food. A use other than the stated one is considered improper, potentially dangerous for people and animals and might permanently

- damage the appliance. The improper use of the equipment shall void the warranty.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazard involved. Children must not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.
- To clean the appliance, any of its components or accessories and the sub-structure DO NOT use:
 - aggressive, abrasive, powder or corrosive detergents (e.g. hydrochloric or sulphuric acid, caustic soda, etc.).
 - abrasive or sharp tools (e.g. abrasive sponges, scrapers, steel brushes, etc.);
- steamed or pressurised water jets.
- The staff using the appliance must be professionally prepared and periodically trained on its use, as well as the safety and accident prevention regulations.
- Children must be supervised to make sure they do not play with the appliance or parts of it.
- Always use tools resistant to heat (e.g. In steel).
 Cooking utensils in plastic or similar material might not withstand the oven high temperatures.
- Check regularly that fumes can be discharged safely. Do not obstruct the duct for any reason.
- FIRE RISK: leave the area around the appliance free and clean from fuels. Do not store flammable materials near this appliance.
- WARNING: RISK OF EXPLOSION! It is forbidden to use the oven in environments at risk of explosion.

- WARNING: always switch off the main switch when you finish using the appliance, above all during cleaning or in cases of prolonged downtime.
- If you notice any anomaly (e.g. damaged power cable, etc.), malfunction or fault, do not use the appliance and contact a Service Centre authorized by the Manufacturer. Demand original spare parts, or the Warranty will be null and void.
- Place the emergency phone numbers in a visible location.
- WARNING: it is forbidden to place flammable solids or liquids (spirits for instance) in the cooking chamber during the operation.
- Monitor the appliance during its entire operation, do not leave dishes in the oven unattended!
- Failure to follow these regulations may cause damage or even fatal injury, subsequently invalidating the guarantee and relieving the Manufacturer of all liability.
- We recommend you have the appliance checked by an Authorized Service Centre at least once a year.

Safety instructions

Symbols used in the manual and on the labels applied to the machine



Indicates that caution is required when performing an operation described in a paragraph that bears this symbol. The symbol also indicates that maximum operator awareness is required in order to avoid unwanted or dangerous consequences



Indicates that the surfaces marked with this symbol may be hot and must therefore be touched carefully



Dangerous voltage



Risk of explosion



Reference to another chapter where the subject is dealt with in more detail.



Manufacturer's tip



Manufacturer's warning



Indicates that it is necessary to read carefully the paragraph marked with this symbol before installing, using and maintaining the equipment

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Knowing your oven

Fig.1

Your oven can be used only to bake pizzas or similar dishes, such as bread or focaccia and to grill vegetables.

Its main parts are:

- 1 Cooking chamber in stainless steel
- 2 Chimney to vent any cooking fumes
- 3 Cooking surface in refractory bricks
- 4 Power cable inlet
- 5 Face in stainless steel
- 6 Control display
- 7 Electrical compartment ventilation slots: keep them always clean and clear.

The temperature in the chamber is controlled by boards that switch the heating elements on and off to keep the set temperature constant.

The oven can manage separately the powers:

- of the bottom part of the oven chamber;
- of the top part of the oven chamber.

Preparing to use the oven

Clean the oven and any accessories accurately, both externally and internally, following the instructions in the dedicated chapter rigorously.



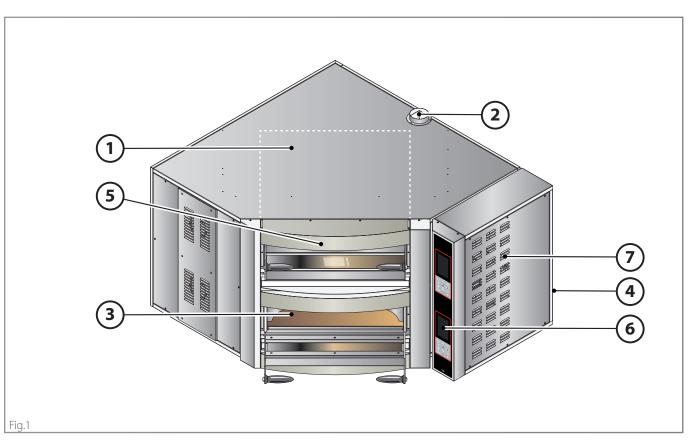
Maintenance and cleaning - page 36.

On the first use, we recommend you set the temperature at a value of **150 °C - 302 °F**, for model "**TS**" top percentage 80% bottom 20%, for model "**CD**" set Max at the top and Min at the bottom, for at least **8 hours, without any food inside**. During this time, keep the bleed valve open. If a hood is fitted, we recommend it is kept ON. In this first phase, because of the humidity evaporating from the insulating materials, the oven will give out unpleasant smells and fumes that will gradually disappear during the following operating cycles.

To switch the oven on and set its parameters, refer to:



<u>Using CD models</u> - page <u>9</u> <u>Using TS models</u> - page <u>14</u>





The first day of use is considered as a running-in period: during this time the refractory bricks and insulating material keep releasing humidity until they dry out completely.



Some parts of the equipment can reach high temperatures. We advise you to avoid touching surfaces and not to get materials either flammable or sensitive to heat near the appliance.

Do not rest objects on the oven, above all if built in material sensitive to heat.

Take care and use personal protection equipment (i.e. gloves) when putting food into the cooking chamber or getting it out.

Some piece of advice...

• Before starting cooking, always preheat the oven: this is vital to get good food. Preheating the oven **must last at least an hour**, it is therefore always preferable to use the programmed switch-on function so that the oven is already hot when the place opens and ready to cook the desired food.



Programmed switch-on mod. CD: page <u>12</u> Programmed switch-on mod. TS: page <u>26</u>

- During work, keep the refractory surfaces clean using a stiff bristle brush.
- Passing from a type of pizza to another, wait for the oven to stabilize.
- Take your time when adjusting the cooking parameters according to the increase and/or decrease in the workload.
- An excess of flour in the cooking chamber can create smoke, smell and give the pizza an unpleasant taste.
- · Clean the oven at the end of service.

WHAT IS PIZZAFORM?

Pizzaform is a Manufacturer's patent. It is a special press, produced in five models, to make pizza dough discs up to Ø52 mm [Ø20.47 in.].

Its main features are:

- high hourly output, up to 400 pizzas an hour, without using specialized labour:
- consistent shape and thickness of the disc of dough, without giving up the traditional edge, obtained thanks to the special shape of the chrome plates;
- possibility of changing the thickness of the dough discs easily.



Fig.2

In the ovens, products cook thanks to the combined action of:

- radiation: the heat and infrared rays produced by the top elements make products crunchy and golden
 - this parameter is controlled by the percentage (mod. TS) / setting (mod. CD) of the TOP.
- **convection**: the hot air that circulates in the chamber cooks the product evenly
- his parameter is controlled by the temperature setting in the chamber
- **conduction**: the bottom elements heat the refractory surfaces on which the products lie
- this parameter is controlled by the percentage (mod. TS) / setting (mod. CD) of the BOTTOM.

UNSATISFACTORY COOKING RESULTS

If the cooking results are not as expected, try and check the following:

· incorrect oven parameters:

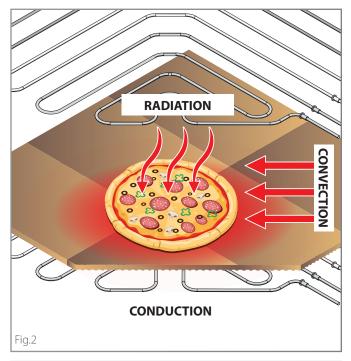
- temperature in the chamber either too high or too low
- percentages/settings of the BOTTOM or TOP either too high or too low

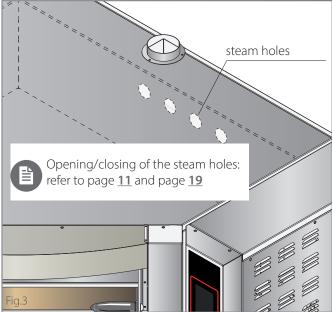
· incorrect preheating:

- preheating is vital to get superb results right from the first
- in preheating, the percentage (mod. TS) / setting (mod. CD) of the TOP has been set too high: the refractory surfaces (without pizzas) have become too hot and burnt the first pizzas

• incorrect use of the steam holes in the chamber:

• in the back of the cooking chamber, there are some steam holes that must be opened or closed according to the type of product to cook: for instance, if they are not opened, there may be too much humidity in the chamber that prevents the infrared rays of the top elements from browning the surface of the products.





COOKING TABLES



The parameters in the tables are just indicative, since they can vary according to the quantity of work and type of dough to bake (e.g. type of flour, hydration, etc.).

	TS CONTROL PANEL	Manual stretching			Stretching with Pizzaform			Pizzaform	Preheating for both types (Manual stretching or stretching with Pizzaform)		
	ТҮРЕ	COOKING			COOKING						
		TIME	TEMP.	% TOP	% BOTTOM	TIME	TEMP.	% TOP	% BOTTOM		
	CLASSIC (35 cm)	3 min.	320 °C - 608 °F	90%	5%	3 min.	320 °C - 608 °F	80%	0%	time: 1 hour (it may vary according to the percentages set and according	
	CLASSIC (50 cm)	4 min.	320 °C - 608 °F	90%	5%	4 min.	320 °C - 608 °F	80%	0%	to the temperature of the room where the oven is installed)	
	PAN	3 min. 30 sec.	280 °C - 536 °F	60%	40%					temperature or percentage: the same as the type of pizza	
TS	NEAPOLITAN	90 sec.	360 °C - 680 °F	90%	5%					During preheating, the steam holes in the back of the cooking chamber must be kept always closed, to prevent	
	BAKING-TIN precooking	5 min.	280 °C - 536 °F	60%	40%					the elements from being on too long and warming the re- fractory surfaces too much, causing the first pizzas to burn. Once	
	finishing	4 min.	280 °C - 536 °F	40%	60%					the set temperature has been reached, open the outlet holes, de-	
	PRECOOKING	5 min.	280 °C - 536 °F	70%	20%					pending on the product to be made. If the oven remains in sta by, keep the steam outlet holes open to avoid heat build-up	
	FINISHING	5 min.	270 °C - 518 °F	60%	20%					the stone.	
	CLASSIC (35 cm)	3 min.	320 °C - 608 °F	MAX	OFF/MIN	3 min	320 °C - 608 °F	MAX	OFF	time: 1 hour (it may vary according to the percentages set and according	
	CLASSIC (50 cm)	4 min.	320 °C - 608 °F	MAX	OFF/MIN	4 min	320 °C - 608 °F	MAX	OFF	to the temperature of the room where the oven is installed)	
	PAN	3 min. 30 sec.	280 °C - 536 °F	MIN	MAX					temperature or percentage: the same as the type of pizza	
U	NEAPOLITAN	90 sec.	360 °C - 680 °F	MAX	OFF					During preheating, the steam holes in the back of the cooking chamber must be kept always closed, to prevent	
	BAKING-TIN precooking	5 min.	280 °C - 536 °F	MIN	MAX					the elements from being on too long and warming the re-	
	finishing	4 min.	280 °C - 536 °F	MIN	MAX					fractory surfaces too much, causing the first pizzas to burn. Once the set temperature has been reached, open the outlet holes, de-	
	PRECOOKING	5 min.	280 °C - 536 °F	MIN	MAX					pending on the product to be made. If the oven remains in stand- by, keep the steam outlet holes open to avoid heat build-up on	
	FINISHING	5 min.	270 °C - 518 °F	MIN	MAX					the stone.	

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Knowing the control panel

Fig.4

1 Main display

Displays alternatively:

- the current temperature in the chamber
- the set temperature
- the intervention time of the end-of-cooking sound warning
- the countdown time (time to the oven switching on if programmed switch-on is used)

2 + and - keys

Allow increasing or decreasing:

- the temperature values in the chamber,
- the intervention time of the end-of-cooking sound warning
- the countdown time (time to the oven switching on if programmed switch-on is used)
- 3 **Element LED**: with the oven running, if on, this indicates that the elements are heating; with the oven off, if flashing, it indicates a countdown (timed switch-on active)

4 Top power control

Allows checking the power of the elements in the top, offering three adjustments:

- OFF
- MIN = 33%
- MAX = 100%

4A **top LEDs:** highlight the selection made

5 **Bottom power control**

Allows controlling the power of the elements in the bottom, offering three adjustments:

- OFF
- MIN = 33%
- MAX = 100%

5A **Bottom LEDs**: highlight the selection made

6 ON/OFF switch

Switches the display on and off

7 LIGHT key

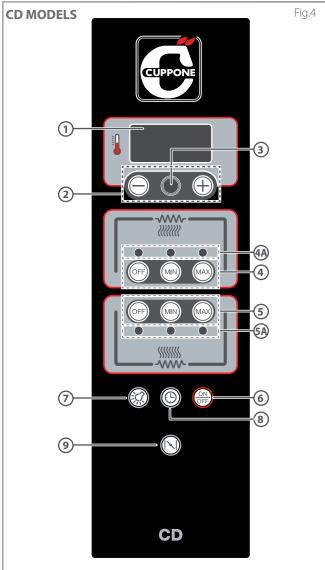
Switches the light in the cooking chamber on and off

8 CLOCK key

With the oven on: activates an end-of-cooking acoustic signal With the oven off: sets the programmed switch-on

9 **CHIMNEY key**

Opens and closes the steam holes in the back of the cooking chamber





The control panel must be used only with dry and clean fingers.

Continuous and prolonged pressing of the **2** + or - keys increases or decreases the value quicker.

Use guided procedure

The oven can be switched on:

MANUAL	switching the oven on when it must be used; it is necessary to wait at least an hour for the oven to preheat and reach the right temperature	
PROGRAMMED	programming the oven switching on and off automatically for the whole	see page <u>12</u>
AUTOMATIC	with a clock or SMS (with external modules not supplied by the Manufacturer).	check the documentation accompanying the purchased product



Fig.5

Pressing the ON/OFF key, the display lights up and shows the current temperature of the cooking chamber (e.g. 25 °C - 77 °F).

B SETTING THE PREHEATING

Preheating must have the same cooking parameters as the recipe to be used (see table **COOKING INFORMATION** on page **8**, **PREHEATING** column). It must be carried out without products in the cooking chamber and takes about an hour for the oven to be ready for cooking.



During preheating, the flue gas discharge valve must always be kept closed to prevent heat escaping from the chamber and the heating elements being turned on with the consequent overheating of the refractory surfaces which would cause the products to burn.

Fig.6

Set the **preheating temperature** using the + or - keys until the desired value is displayed.

Fig.7

Set the **top** and **bottom power** acting on the keys shown in the figure.

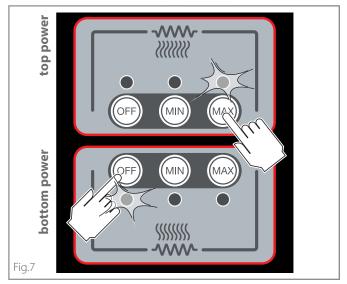
After setting these three parameters, the oven starts heating straight away.



The ELEMENTS led will switch off after about one hour: this means the oven has reached the temperature set for preheating and is ready for cooking.







C STARTING COOKING

Fig.8

Once preheating is complete, you can start cooking and bake the products using personal protection equipment (e.g. gloves) and tools suitable for contact with food and made of material resistant to high temperatures (e.g. steel).



For optimal results, always adhere to the oven capacity declared by the Manufacturer and position the products to be cooked evenly in the cooking chamber.

During cooking, it is always possible to change any value by acting as usual.



During cooking, the ELEMENT led may switch back on; this means the elements have come back on to keep the set temperature constant.



Fig.9

When necessary, it is possible to switch on the oven light to check the cooking, acting on the **LIGHT** key.

Press the same key to switch it off.

E ADJUSTING THE STEAM HOLES

Fig.10

In the back of the cooking chamber there are some steam holes: they can be more or less open to keep the degree of humidity more suited to the type of product to bake in the cooking chamber.

To open the holes, keep the button indicated in the figure pressed continuously: they begin to open progressively. To block them in the desired position, just release the key.



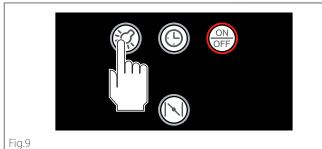






Fig.11

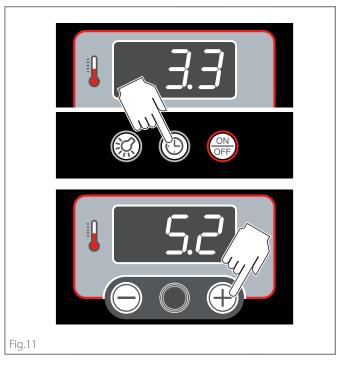
If you wish, you can enable a buzzer that will go off when the set time expires.

To activate it, with the oven on, press the **CLOCK** key.

The display will show **after how long the buzzer will go off** (e.g. 3.3 that is three minutes and thirty seconds): if you wish to change this default time, use the + or - keys until the desired time is displayed (e.g. 5.2 that is five minutes and twenty seconds). After setting it, the countdown starts, at the end of which a buzzer will sound to highlight the end of cooking. To stop the buzzer, press the **CLOCK** key.



Warning: the oven continues heating when the buzzer goes off!



G Switching the oven off

Fig.12

To switch the oven off, keep the **ON/OFF** key pressed for about 2 seconds.



Careful, when the oven is in stand-by it is still live!

Programmed switch-on



The programmed switch-on function is very useful because the oven can be already hot, and therefore ready to bake, when the restaurant is opened.

Fig.13

To activate it, with the oven off, press the **CLOCK** key.

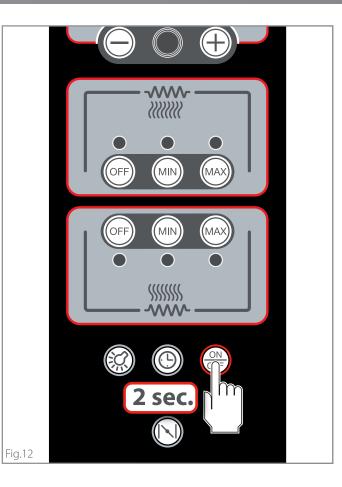
The display will show **the time to switch-on**: if you wish to change this default time, use the + or - keys until the display shows the desired time (maximum time 99.5 that is 99 hours and 50 minutes).

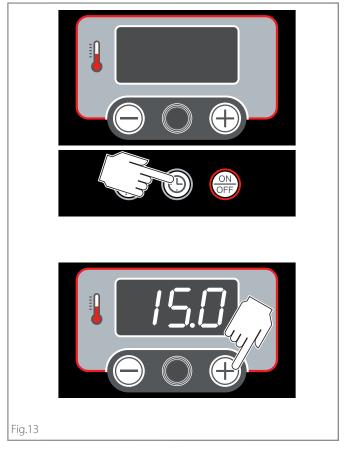
Once set, the countdown starts, at the end of which the oven will switch on automatically with the temperature and power parameters used **for the last cooking**.

If you wish to change them:

- Exit programmed switch-on pressing the **CLOCK** key.
- Switch the oven on with the **ON/OFF** (ON) key.
- Set a cooking cycle with the desired parameters (Fig.6 Fig.7).
- Switch the oven off with the ON/OFF key.
- Set the programmed switch-on as explained above.

To exit the function and cancel programmed switch-on, touch the **CLOCK** key again.





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Knowing the control panel

Fig.14

1 PYROLYSIS program key

Starts the pyrolysis program to clean the oven

2 **ECO** program key

Starts the ECO program (page **25**)

3 MAX program key

Starts the MAX program (page 24)

4 TIMER key

Stand-by screen: enables the holiday mode; Work screen: enables/disables the weekly switch-on timer function.

5 BUZZER key

Activates an end-of-cooking acoustic signal

6 PROGRAM key

Allows viewing and using the programs saved by the user

7 CHIMNEY key

Opens and closes the steam holes in the back of the cooking chamber

8 LIGHT key

switches the light in the cooking chamber on and off

9 AGENDA key

Gives access to the diary page

10 SERVICE (settings) key

Gives access to the user's settings

11 ON/OFF switch

Powering the oven on and off

FUNCTION BAR

- A Current date
- **B** Chamber light

Shows the state of the light in the chamber (on or off)

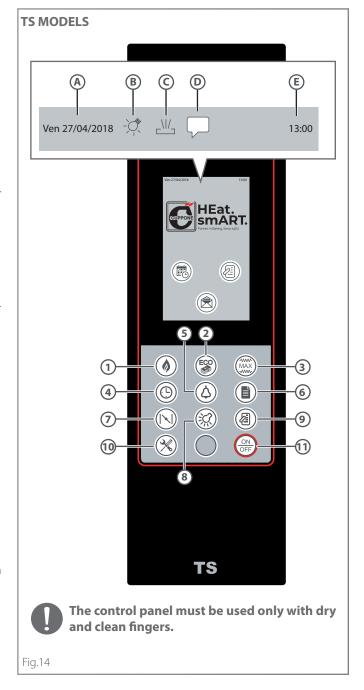
C Vent

If on, it shows the chimney is opening (the user is acting on the CHIMNEY (7) key)

D Warning

Highlights a warning to read (e.g. maintenance)

E Current time



Using TS models



FUNCTION BAR



PROGRAMMED SWITCH-ON key

E

13:00

Gives access to the **WEEKLY PROGRAMMED SWITCH-ON** page: it is possible to program the oven automatically switching on and off for the whole week.

HOLIDAY key

Gives access to the **HOLIDAY** page: this function allows interrupting for a certain period of time the oven switching on and off every week, without having to cancel it.



AGENDA key

Gives access to the **DIARY** page, where it is possible to set up to 10 notes that will be displayed at the set time on the set day. Every note can also be repeated cyclically.



TO ENTER THE VALUES:

• (a.g. if 1-1-0 is pressed in sequence, 01:10 is displayed, that is one minute and 10 seconds)

or, alternatively

• (A2) use the + or - keys: pressing once increases the value by one unit at a time, prolonged pressing increases the value very quickly.

B In both cases, confirm with or delete with

IS THE OVEN TIME OR DATE WRONG?

On first switch-on or after a sudden or prolonged switch-off period, the oven date or time may be wrong: go to **SETTINGS** to enter the correct values.



See page 31



Use guided procedure

The oven can be switched on:

MANUAL	switching the oven on when it must be used; it is necessary to wait at least an hour for the oven to preheat and reach the right temperature	check the following use procedure (points A , B , C , etc.)		
PROGRAMMED	programming the oven switching on and off automatically for the whole	see page <u>26</u>		
AUTOMATIC	with a clock or SMS (with external modules not supplied by the Manufacturer).	check the documentation accompanying the purchased product		



Fig.15

After powering the oven, the display lights up and shows the STAND-BY page.

Pressing the **ON/OFF** key the display shows the **COOKING** page (the oven always starts with the last program used before switching off).

To bring the oven back to stand-by, press the **ON/OFF** key again.



Careful, when the oven is in stand-by it is still live!



Preheating must have the same cooking parameters as the recipe to be used. It must be carried out without products in the cooking chamber and takes about an hour for the oven to be ready for cooking.

It is possible to set the preheating in two ways:

SETTING THE PREHEATING

- Fig.16 entering manually the parameters (preheating temperature and top and bottom power). For some tips, see the COOKING INFORMATION table on page 8, PREHEATING column. The entered parameters cannot be stored, so they need to be reset every time. To avoid this operation it is necessary to save the manually set recipe (page 16) or create one (page 22).
- Fig.18 starting an already stored recipe, previously saved by the user.
- During preheating, the steam holes in the back of the cooking chamber must be kept always closed, to prevent the elements from being on too long and warming the refractory surfaces too much, causing the first pizzas to burn.



ENTERING PARAMETERS MANUALLY

Fig.16

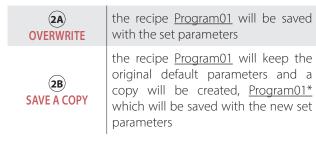
- 1) Touch the corresponding field and set:
 - · the cooking chamber temperature,
 - the top power,
 - the bottom power
- 2 An alphanumeric keypad will open on which it is possible to set the desired value (it is possible to enter the desired values by using the "-" and "+" keys or by setting the value using the numeric keypad). For some tips, see the COOKING INFORMATION table on page 8)
- 3 Confirm with or delete with CE

After setting these three parameters, the oven starts heating straight away in compliance with the set parameters.

SAVING THE SET PARAMETERS Fig.17

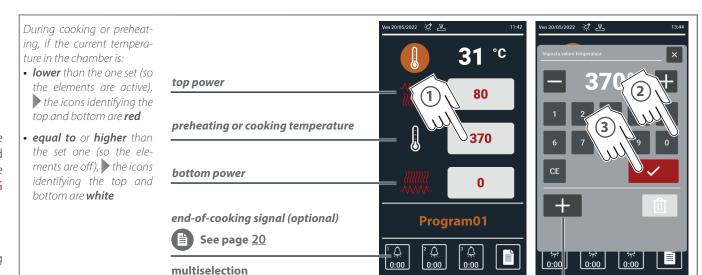
If you wish to save the settings made:

- 1) Press the **DISC** key.
- 2 Select whether to **overwrite** the recipe or **save** a copy. If your choice was:



- (3) Enter the name of the new recipe.
- 4) Confirm with

To view and start the saved recipes, follow the explanations in **Fig.18**.





WHY SAVING A RECIPE?

Fig.16

To have available a real customized recipe book, easy to access and use. Using an already stored recipe means being able to start cooking with just a few actions, without having to reset the cooking parameters every time: this guarantees maximum functionality and consistent results.

See page 18

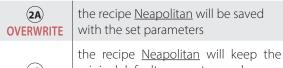
USING AN ALREADY STORED RECIPE

Fig.18

- 1) Press the **PROGRAM** 1A key in the display or keypad 1B or touch 1C
- The list of the available recipes is displayed: touch the NAME OF THE RECIPE you wish to use (e.g. Neapolitan): the oven starts to heat with the relative parameters.
- 3...5 If you wish, you can change the parameters of the selected recipe (e.g. the temperature) as explained in the previous chapter: the changes will affect **only the cooking/preheating in progress** and will not affect the original recipe (temporary effect).

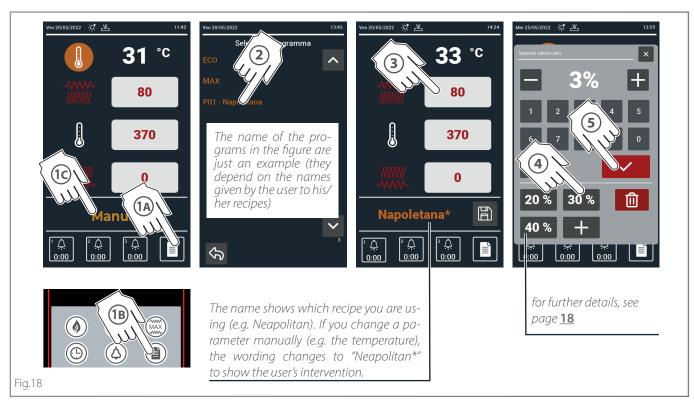
If you wish to modify the recipe permanently, you can do it in two ways:

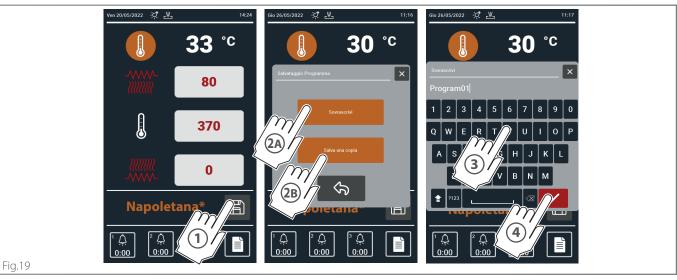
- See page <u>22</u> to change the recipe from the **PROGRAM**MANAGEMENT menu.
- Carry out the operations described in Fig.19
 - 1 press the DISC key.
 - **2** select whether to **overwrite** the recipe or **save** a copy. If your choice was:



2B SAVE A COPY original default parameters and a copy will be created, <u>Neapolitan*</u> which will be saved with the new set parameters

- (3) Enter the name of the new recipe.
- 4 Confirm with





SPECIAL FUNCTIONS: MULTI SELECTION



The MULTI SELECTION function allows creating secondary values so that the recipe setting is quicker and more practical.

In the example of Fig.20 the left image shows the setting screen if the MULTISELECTION function is used, while the right one shows the screen with the traditional view.

In the first case, to set a value, just touch it, in the second the value must be entered using the keypad.



Fig.20

Fig.21





top element
power value setting
without multiselection

How to set a multi selection ▶ Fig.21

- 1) Touch the desired field.
- 2 Touch the + key.
- 3 Enter the desired value; we recommend you set the values you use more frequently.
- 4 Confirm with . It is possible to enter up to 4 secondary values repeating the procedure in paragraph 2.

Not to lose the values entered at the end of the procedure it is necessary to save the changes (see Fig.17).

After entering all the values for multi-selection, setting up a recipe will be faster.

You will just need:

- 1 To touch the desired field.
- (5) Select the desired value among the set ones, touching it will start automatically.



if some multiselections have been set, setting a recipe is quicker

0:00

C STARTING COOKING

Fig.22

Once preheating is complete, you can start cooking and bake the products using personal protection equipment (e.g. gloves) and tools suitable for contact with food and made of material resistant to high temperatures (e.g. steel).



For optimal results, always adhere to the oven capacity declared by the Manufacturer and position the products to be cooked evenly in the cooking chamber.

During cooking, it is always possible to change any value by (e.g. the temperature) acting as usual.

D SWITCHING THE LIGHT ON (OPTIONAL)

Fig.23

When necessary, it is possible to switch on the oven light to check the cooking, acting on the **LIGHT** key.

Press the same key to switch it off.

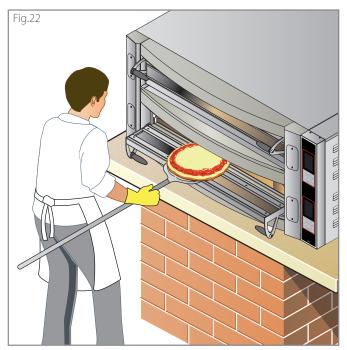
E ADJUSTING THE STEAM HOLES

Fig.24

In the back of the cooking chamber there are some steam holes: they can be more or less open to keep the degree of humidity more suited to the type of product to bake in the cooking chamber.

To open the vents, keep the **VENT** key pressed continuously: they start opening progressively.

To block them in the desired position, just release the same key.









F ACTIVATING TIMERS

If you wish, you can enable up to three timers that will go off when the set time expires. This corresponds to the time you reckon the pizzas will need to cook.

TIMER SETTING

Fig.25 - setting from display

- 1 Touch the TIMER icon you wish to set (in the example timer 1).
- 2 An alphanumeric keypad will appear on which the desired value can be entered (in minutes: seconds).
- 3 Confirm with or cancel with CE

Repeat points from 1 to 3 to set timers 2 and 3.

Fig.26 - settings from keypad

- 1 Press the TIMER \bigwedge key on the keypad.
- 2 Touch the timer you wish to set (in the example timer 1).
- 3 An alphanumeric keypad will appear on which the desired value can be entered (in minutes: seconds).
- 4 Confirm with or cancel with ...

Repeat points from 1 to 4 to set timers 2 and 3.

TIMER IN PROGRESS

After setting a timer, the countdown starts.

At the end of the time set for each timer:

- the expired timer flashes;
- a buzzer starts (to stop it press the corresponding timer key).



STOPPING A TIMER IN PROGRESS

Press the icon of the timer you wish to cancel.







When the set time expires (e.g. 3 minutes), a buzzer will sound to show cooking has completed but the oven keeps heating until the key

Fig.25

on is pressed









When the set time expires (e.g. 3 minutes), a buzzer will sound to show cooking has completed but the oven

keeps heating until the **ON/OFF** key is pressed

Fig.26

Using TS models | MANAGING RECIPES

Using the recipes

Saving a recipe means you can reuse it without having to reset its cooking parameters.

Moreover, by giving it a name (e.g. Neapolitan), it can be easily found and quickly started.

USING AN ALREADY STORED RECIPE

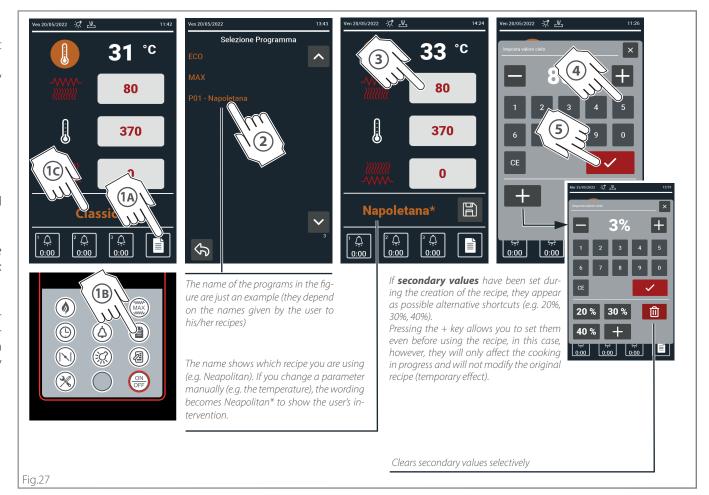
Fig.27

To use a stored recipe:

- 1 Press the **PROGRAM** key in the display 1 or on the keypad 1 or touch 1 c.
- 2 The list of the available recipes is displayed: touch the NAME OF THE RECIPE you wish to use (e.g. Neapolitan): the oven starts to heat with the relative parameters.
- 3...5 If you wish, you can change the parameters of the selected recipe (e.g. top percentage) as explained in the previous chapter: the changes will affect **only the cooking in progress** and will not affect the original recipe (temporary effect).



To modify the original recipe permanently, see page <u>23</u>



Using TS models | MANAGING RECIPES

CREATING/SAVING A RECIPE

Fig.28

A recipe can be **saved** while cooking is in progress (see **Fig.17** chap. **SAVING THE SET PARAMETERS**) or **created** from the **PROGRAM MANAGEMENT** menu, following the instructions below:

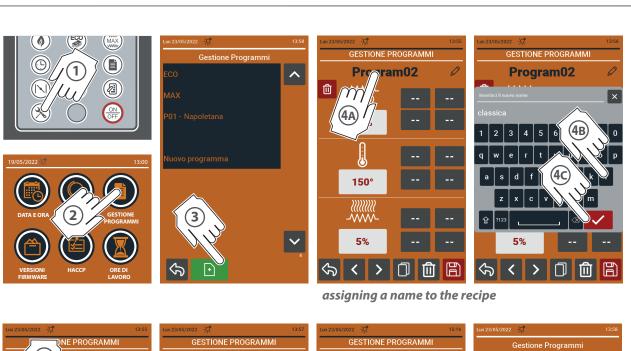
- 1) Touch the **SERVICE** icon (with the oven in stand-by).
- 2 Touch the **PROGRAM MANAGEMENT** icon.
- 3 Touch the **NEW PROGRAM** key.
- Assign **a name to the recipe** (in the example "Classic"): in this way it will be easy to recognize the one you need; Confirm with or cancel with E.
- **5** Setting the cooking parameters:
 - top power;
 - · cooking temperature;
 - bottom power.

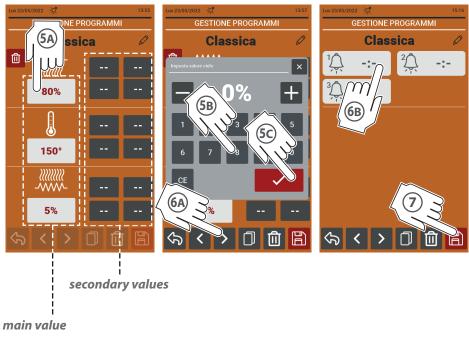
For correct filling out it is necessary to enter:

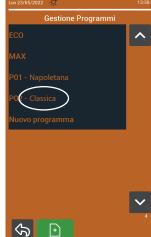
- the main value default value with which the recipe starts;
- **secondary values** values that, while cooking, can be quickly selected as an alternative to the main default one (for instance see Fig.21).
- Confirm with or cancel with the entries made.
- (6) If necessary, you can set up to 3 **timers** which will be activated at the end of the set time (optional).

The procedure for entering the time is the usual one. Confirm with or cancel with .

7 Save the recipe with the DISC symbol.







The "Classic" recipe, saved by the user, has been added to the program list.

Fig.28

Using TS models | MANAGING RECIPES

MODIFYING A STORED RECIPE

Fig.29

- 1) Touch the **SERVICE** icon (with the oven in stand-by).
- 2 Touch the **PROGRAM MANAGEMENT** icon.
- **3** Touch the **NAME** of the recipe you wish to modify (in the example "Classic").
- 4 Change the values as usual. Confirm with or cancel with CE the entries made.
- (5) Save the recipe with the DISC symbol.

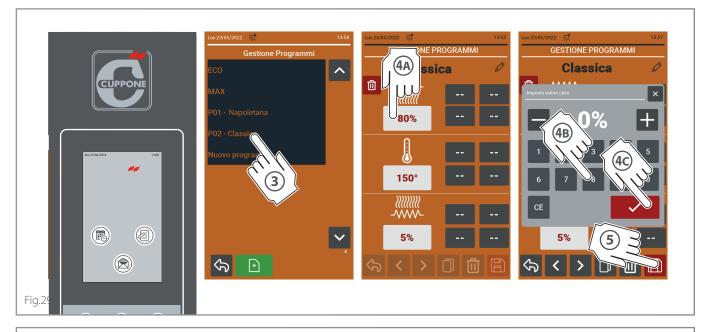
ELIMINATING A STORED RECIPE

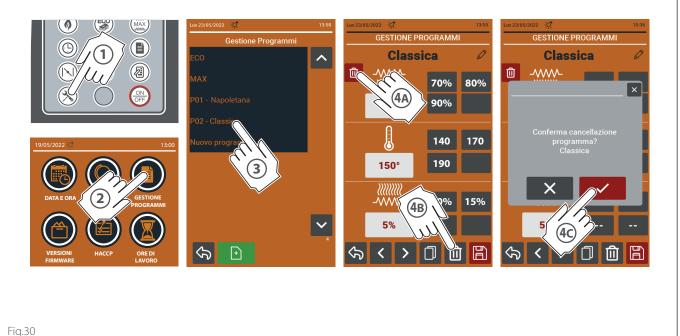
Fig.30

- 1) Touch the **SERVICE** icon (with the oven in stand-by).
- (2) Touch the **PROGRAM MANAGEMENT** icon.
- (3) Touch the NAME of the recipe you wish to delete (in the example "Classic").
- 4 Touch the BASKET symbol:
 - the basket (4A) allows to delete the parameter values selectively;
 - the basket (4B) deletes the recipe after the decision has been confirmed (4C).

DUPLICATING A STORED RECIPE

- 1) Touch the **SERVICE** icon (with the oven in stand-by).
- 2 Touch the **PROGRAM MANAGEMENT** icon.
- (3) Touch the NAME of the recipe you wish to duplicate, for instance CLASSIC.
- 4 Touch the key; a new recipe is created with the name of the starting recipe and a final (01), for instance CLASSIC (01); it can be changed as you wish, while the starting recipe CLASSIC will keep its original parameters.





Using TS models | special programs

MAX program (MAX)

The MAX program is used to quickly raise the temperature of the cooking chamber and the refractory surface when the user realizes that they are too low for his needs.

Default values of the MAX program

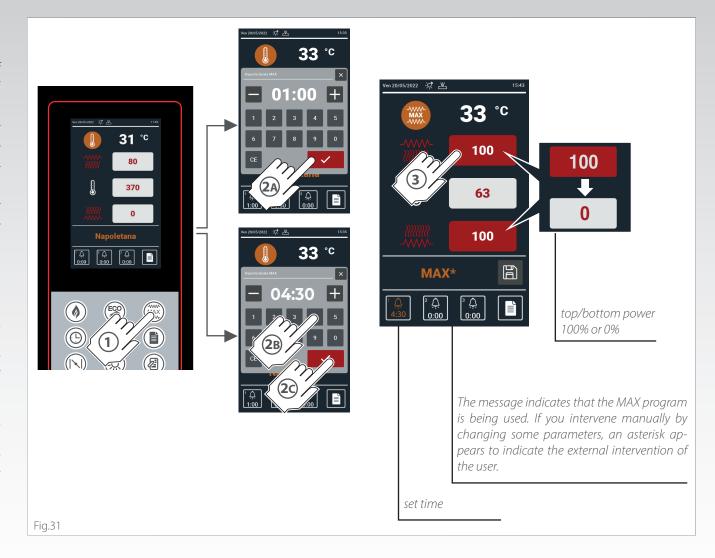
- duration: 1 minute
- temperature: increase of 30 °C 86 °F over the chamber temperature (offset)
- power: top and bottom at 100%

STARTING THE PROGRAM



- (2) A screen appears that allows you to:
 - **2A**) **start the program** by pressing the key: in this case the program will last 1 minute (default duration)
 - **2B**) set the duration of the program by entering the desired time (e.g. 4:30 minutes) and then (2C) start it by pressing the key.
- (3) A summary screen appears: touching the TOP or BOTTOM field it is possible to set the power at 100% or at 0% (it is not possible to set powers other than these two values).

The entered values are **temporary**, that is they apply only to the MAX program in progress; to modify its values permanently act as explained on page 23.



PROGRAM END

The program ends:

- When the key is pressed.
- When a different program is selected.
- When the oven is switched off.
- At the end of the default time (1 minute) or that set by the user (for example 4:30 minutes) the buzzer sounds and you return to the program that was active before starting the MAX program.

Using TS models | special programs

ECO program

The **ECO** program is used to preserve the functionality of the oven when it is NOT working.

Default values of the ECO program

- temperature: 280 °C -536 °F
- power: top 45% and bottom 5%

STARTING THE PROGRAM

- 1) To start the program, touch the symbol.
- 2) Open the chimney to avoid overheating the stone.
- (3) The program set by the manufacturer will start automatically, allowing constant maintenance of the temperature in the chamber, energy-saving and no overheating of the bottom.

PROGRAM END

The program ends:

- When the key is pressed.
- When a different program is selected: the oven will return to the previous settings and will return to the set temperature in a short time.
- · When the oven is switched off.



is being used.

25

Fig.32

Programmed switch-on



The programmed switch-on function is very useful because the oven can be already hot, and therefore ready to bake, when the restaurant is opened.

With this function, you can program **the oven switching on and off automatically** for the whole week.

It is possible to program up to a maximum of **4 events** a day (that is 4 daily switch-ons and switch-offs).

SETTING A PROGRAM

Fig.33

- 1) Touch the **PROGRAMMED SWITCH-ON** icon.
- 2 Touch a white rectangle.
- **3 4** Set the details, choosing:

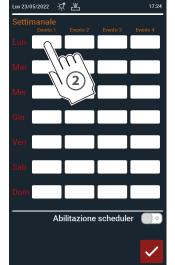


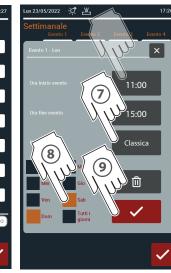
- (5) Confirm the entered details with
- **6**....**13** If necessary, program other events repeating the same procedure.

Fig.33



Lun 23/05/2022 🥳 🖳







Event 1: on Mondays, Tuesday and Fridays, the oven will switch on at 11:00 in the morning and switch off at 14:00 with the "NEAPOLITAN" recipe



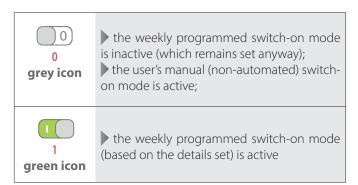


Event 2: the oven will switch on every evening at 18:00 in and switch off at 23:30 with the "NEAPOLITAN" recipe.

Using TS models | programmed switch-on

Fig.34

1 At the end of the settings it is necessary to make the weekly function operational by moving the cursor to the right so that it turns green and the number 1 is displayed.



(2) Confirm the entered details with







When a weekly programmed switch-on is active, the STAND-BY page shows the time and the recipe of the next automatic switch-on and the icon turns orange.

Fig.34

CANCELLING A WEEKLY PROGRAM

Fig.35

- 1 Touch the **PROGRAMMED SWITCH-ON** icon.
- 2 Disable the programming by moving the slider to the left so that it turns grey and 0 0 is displayed.
- 3 Confirm your selection with ...

From now on, the oven must be switched on/off manually by the user.

The previous programming however remains in the memory; to reactivate it, simply move the cursor back to the right so that it turns green and 1 is displayed.









programmed switch-on

INACTIVE

CANCELLING AN EVENT

Fig.36

- 1) Touch the **PROGRAMMED SWITCH-ON** icon.
- 2 Touch the event you wish to delete.
- (3) Touch the BASKET.
- (4) Confirm your choice with
- **(5)** Exit the programmed function with

MODIFYING AN EVENT

Fig.37

- 1) Touch the **PROGRAMMED SWITCH-ON** icon.
- 2 Touch the event you wish to modify.
- 3 Touch the parameter you wish to modify (event start or end time, recipe with which the oven must switch on).
- (4) Enter the desired values.
- 5 Confirm your choice with
- (6) (7) Exit the programmed function with





Setting the Note list

The Diary function allows setting up up to 10 notes that will be displayed at the set time and on the set days. Each note can have up to 200 text characters and it is possible to program when the note will expire or has to be repeated (e.g. "Oven cleaning" to be repeated every month).

Fig.38

To create a new note (or modify an existing one):

- enter its **text** (that is what must be displayed);
- enter its **expiry date** (that is <u>when</u> it must be displayed);
- enter when it has to be **repeated** (that is <u>how often</u> it must be displayed):
- do not repeat: the note is displayed on the expiry date and not repeated;
- **every day**: the note is displayed and then repeated the following day;
- **every month**: the note is displayed and then repeated the following month. If the following day of the month does not exist (e.g. 29 February), it is reproposed the first month when that day exists (e.g. the note is reproposed on 29 March):
- **every year**: the note is displayed and then repeated the following year.

If the oven is switched off, when it is switched back on all the expired notes will be displayed.

By selecting a note, you can modify it or delete it with the two keys shown.

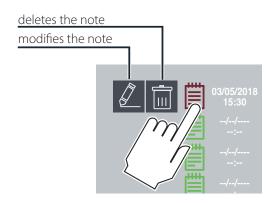
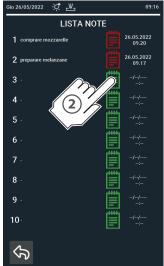


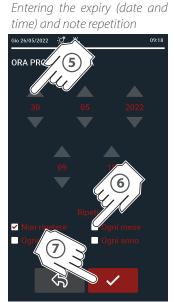
Fig.38





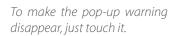


Entering the note text







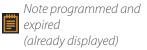




The colour of the icon shows the note status:







Setting a Holiday

If enabled, the function:

- stops the weekly switch-on and -off program (page <u>26</u>),
 if present, until the set time and date, without having to delete it: this is useful if the restaurant is closed for holidays and therefore the oven must not switch on during that period;
- **displays** a message if you try and switch the oven on manually with the **ON/OFF** key: this prevents accidental switchons, for instance during cleaning carried out during the closure period.

Fig.39

- 1) Touch the **HOLIDAY** icon.
- 2 Touch the white rectangle.
- **3** Set the details, choosing:
 - the **end date** of the holiday (e.g. 29/05/2022)
 - the **end time** of the holiday (e.g. 13:30)
- (4) Confirm the details entered pressing the OK key.
- **5** At the end, make the Holiday function operational touching the icon in the bottom RH corner. If it is:

white= the holiday function is not active but is pro-

grammed

orange= the holiday function is active (oven in stand-

by until the set time/date).

The main screen displays the message "Holiday mode active until" with the set time/date.

From now until the set time/date

(e.g. until 13:30 on 29 May 2022):

- the weekly switch on/off function is disabled;
- a message warns if you try and switch the oven on manually with the ON/OFF kev.

At 13:31 on 29 May 2022, the function is disabled automatically, weekly programming is resumed, if any, and the manual switch-on of the oven is always allowed.





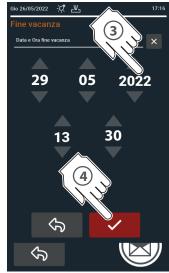


Fig.39

Entering the date and time of the **end** of the holiday



ECO

2A)

MAX WW







CANCELLING THE HOLIDAY FUNCTION

It may happen that you have to cancel the holiday function, for instance due to an early return from holiday. To disable the function, you can use two methods:

METHOD 1:

(A1) (B1) Touch the orange icon.

(C1) exit pressing EXIT.

METHOD 2:

A2) Press the ON/OFF key: you are warned that the HOLIDAY function is active.

B2 Touch the **OK** key.

After either procedure, the function is disabled: the oven can be switched on again and, if the automatic switch-on function is active, it will restart is the set days and at the set times of the weekly calendar.

Using TS models | SETTING THE USER

Settings

The **SETTINGS** section is dedicated to three different persons: the user, installer and maintenance technician.



To prevent unauthorized people from accessing the programming of the parameters that, if incorrectly set, may affect the use of the oven, some menus are protected with a password supplied specially by the Manufacturer.

DATE AND TIME

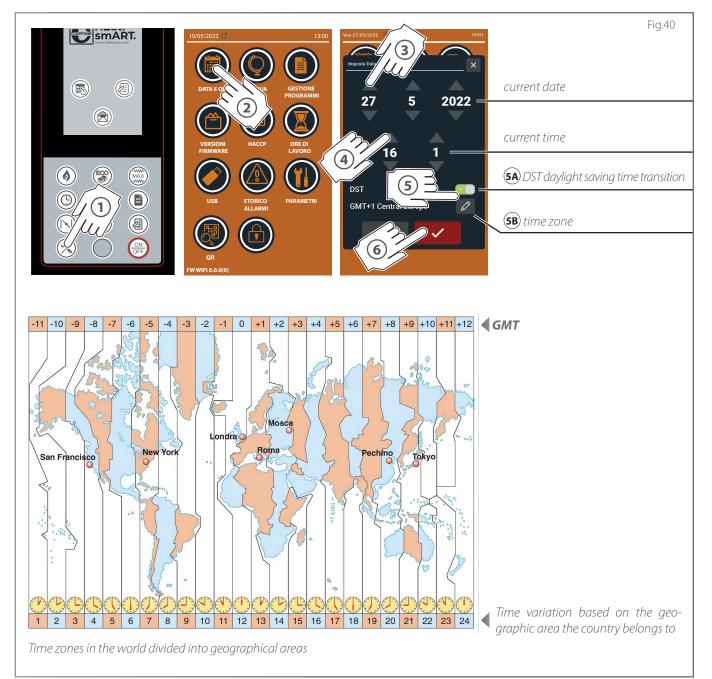
Fig.40

In this section, the current date and time can be set.

- 1 Touch the **SERVICE** icon.
- **2** Touch the **DATE AND TIME** icon.
- 3 Set the current date touching the arrows
- Set the current time touching the arrows



- **Europe**: summer time starts the last Sunday in March at 2:00, winter time starts the last Sunday in October at 3:00:
- **United States**: summer time starts the second Sunday in March at 2:00 a.m.; winter time starts the first Sunday in November at 2:00 a.m.
- Set the **GMT (Greenwich Mean Time)** choosing the geographical area your country belongs to (e.g. for Italy: GMT+1 Central Europe).
- 6 At the end of the settings, confirm with or cancel with 5.



Using TS models | user settings

LANGUAGE

Fig.41

In this section you can set the language used in the menu displays: the active language is highlighted in red.

- 1) Touch the **SERVICE** icon.
- **2** Touch the **LANGUAGE** icon.
- 3 Touch the desired language; the languages currently available are: English, Italian, French, Spanish, German, Russian and you can scroll through them with the arrows
- 4 At the end of the settings, confirm with or cancel with .

Program management

In this section you can save a recipe: this means you can reuse it without having to reset its cooking parameters. Moreover, by giving it a name, it can be easily found and quickly started.



See page 21

FIRMWARE VERSIONS

Fig.42

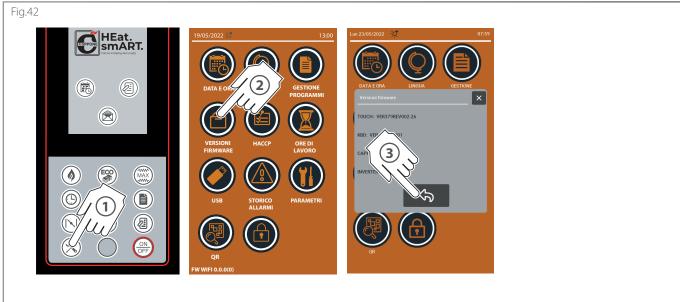
In this section you can come to know the firmware version installed on the oven and other data about it.

- 1) Touch the **SERVICE** icon.
- (2) Touch the FIRMWARE VERSION icon.
- 3 At the end of the display, exit the screen with .

HACCP

Section not accessible to the user, reserved to qualified personnel.

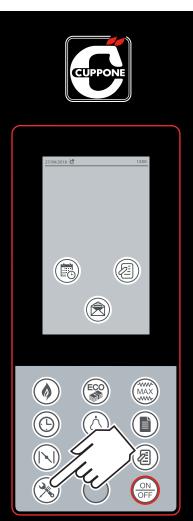




WORKING HOURS: RESETTING THE MAINTENANCE HOURS (COUNTER RESET)



1 Touch the warning screen to continue with the operation.

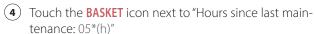






3 Touch the **WORK HOURS** icon.





^{*} the shown number is just an example







- 5 Touch the key to confirm the reset of the maintenance hours (hour counter reset).
- **6** Touch the **BACK ARROW** icon or wait a few seconds to exit the screen.
- 7 Touch the **SERVICE** icon to return to the stand-by screen.

Using TS models | setting the user

USB

Fig.43

In this section, after a technician has done a software update, it is possible to load new recipes, new languages or a logo from a USB stick.

ALARM LOG

Fig.44

Displays date, time and type of alarms that have occurred. The RESET of the messages and their export are reserved to the Dealer's Service Centre. At the end of the display, exit the screen with

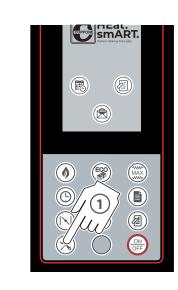
QR

Fig.45

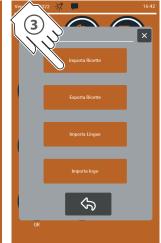
By scanning the QR code that appears on the display with a personal device (e.g. smartphone, tablet, etc.) it is possible to download the manuals, quick guides and spare parts sheets or access the Manufacturer's website or Cloud.

The arrows < > allow you to scroll through the available QRs.

At the end of the display, exit the function with







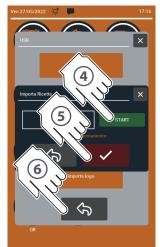
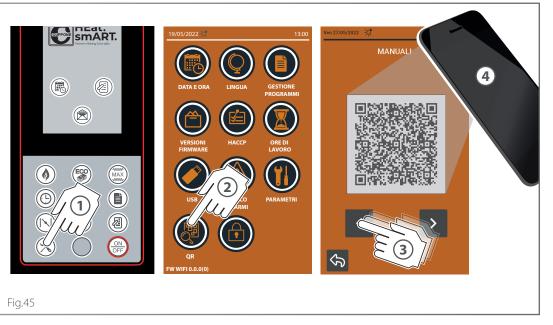


Fig.43





Maintenance and cleaning

Warnings



Before any cleaning, it is necessary to **switch off the power** to the appliance (acting on the system switch) and wear suitable personal protection equipment (e.g.

gloves, etc.). The user must carry out only routine maintenance, for extraordinary maintenance, contact a Service Centre requesting service from an authorised technician. The Manufacturer warranty does not cover damages due to negligent or incorrect maintenance or cleaning (e.g. use of unsuitable detergents).



Any cleaning must be carried out with the oven completely cold and wearing adequate personal protection devices (e.g. gloves, etc.).

When cleaning any part or accessory do NOT use:

- · abrasive or powder detergents;
- aggressive or corrosive detergents (e.g. hydrochloric or sulphuric acid, caustic soda, etc.). Caution! Never use these substances also when cleaning the substructure/floor under the appliance or its base;
- abrasive or sharp tools (e.g. abrasive sponges, scrapers, steel brushes, etc.);
- steamed or pressurised water jets.



It is best to have a Service Centre perform maintenance and inspection on the appliance at least once a year to ensure top working and safety conditions.

Keep the vents of the electrical compartment clean and clear.



Oven cleaning

CLEANING THE EXTERNAL STEEL PARTS

Use a cloth dampened with hot soapy water and end with rinsing and drying.

CLEANING THE GLASS

Clean any glass with a soft cloth and special glass detergent.

CLEANING THE DISPLAY

Clean the display with a soft cloth and a little detergent for delicate surfaces. Avoid using considerable quantities of product since any infiltration may damage the display.

Avoid also using very aggressive detergents that may damage the material the display is made of (polycarbonate).

CLEANING THE REFRACTORY SURFACE

Fig.47

On the refractory surface, there are normally some food residues (e.g. fat, food residues, etc.) that must be removed frequently for health and safety reasons.

Remove the coarser food residues with a natural fibre brush; then, if necessary, remove the refractory bricks of the cooking surface as shown in the figure and suck the carbonized residues accumulated under them on the bottom of the oven with an ash extraction bin.

Never use liquids to clean the refractory surface.

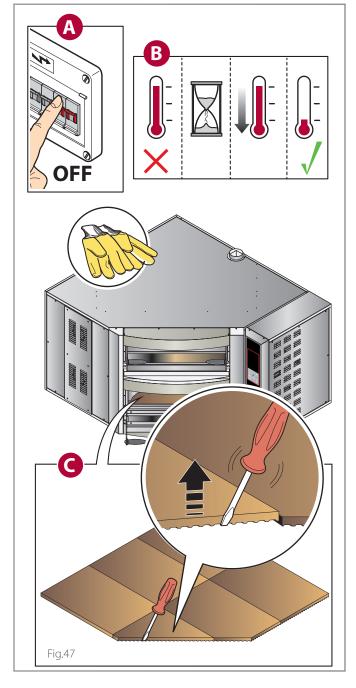


While reinserting the bricks, be careful not to pinch your fingers.



Replacement refractory bricks can be obtained from the Manufacturer.

If manual cleaning is not enough, use the **PYROLYSIS** function, see page <u>37</u>



CLEANING THE CHAMBER WITH THE PYROLY-SIS FUNCTION

Pyrolysis is a thermochemical crystallization process of food residues that have deposited in the cooking chamber, which takes place by bringing the oven up to $400 \, ^{\circ}\text{C}$ - $725 \, ^{\circ}\text{F}$.



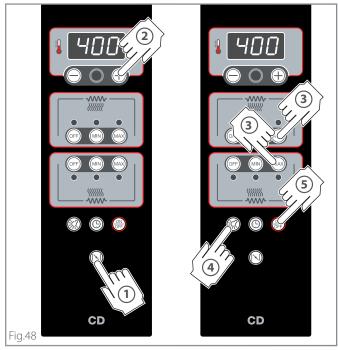
Before starting the pyrolysis, remove the coarser food residues with a natural fibre brush.

CD model ovens ► Fig.48

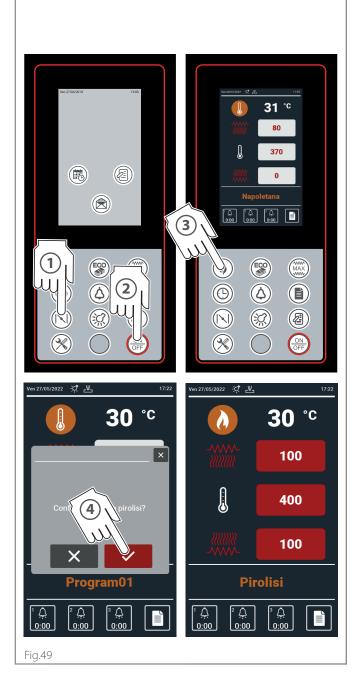
- (1) Close the chimney touching the relative key.
- 2 Set the chamber temperature to 400 °C 752 °F.
- 3 Acting on the "MIN" and "MAX" keys, set both the **top** and **bottom powers** to MAX.
- 4 Switch the lights of the cooking chamber off.
- off with the ON/OFF key and let it cool down with the
- 6 With a cold oven, clean the chamber from the crystallized food residues using a natural fibre brush and then vacuum with an ash extraction bin ► Fig.50

TS model ovens Fig.49

- 1 Close the chimney touching the relative key.
- 2 Touch the ON/OFF (ON) key.
- 3 Touch the **PYROLYSIS** key.
- 4 Confirm pressing : the heating of the oven chamber starts until the temperature of 400 °C 752 °F is reached, when the function stops (to block the function early, press the PYROLYSIS) key again.
- (5) With the oven cold, clean the chamber from the crystallized food residues using a natural fibre brush and then vacuum with an ash extraction bin Fig.50.
- In the "TS" models, during pyrolysis, the light switches off automatically to preserve the bulbs, on the other hand, in the "CD" models it is necessary to turn it off manually.







Maintenance and cleaning

Replacing components



The user must replace only the stated compo**nents**: in case of a fault or for extraordinary maintenance, contact the Dealer, requesting service from an authorised technician.



For replacements, always use original spare parts to be requested from the Manufacturer: using non-original spare parts could cause suboptimal performance of the equipment and serious damage to people and the equipment itself not recognized under warranty.



Before carrying out any replacement work, it is necessary to disconnect the power supply of the appliance (by acting on the system switch).



Any replacement must be carried out with the oven completely cold and wearing adequate personal protection devices (e.g. gloves, etc.).



Fig.51

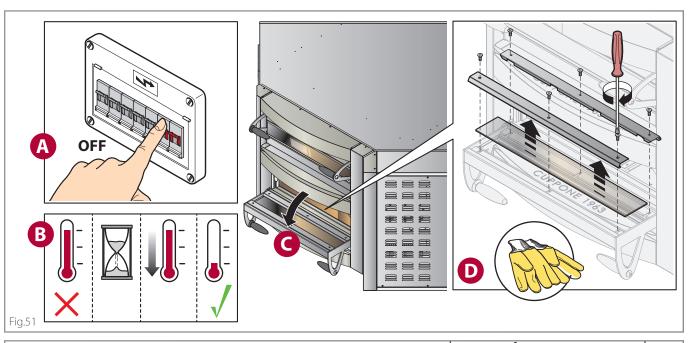
REPLACING THE INTERNAL BULB AND GLASS

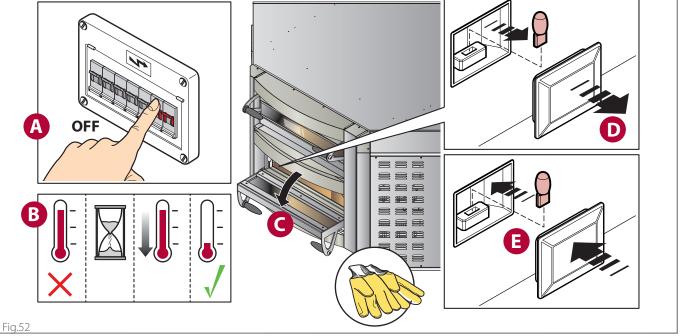
Fig.52

Before replacing the bulb, switch off the power to the appliance (acting on the system switch); it is not enough to use the ON/OFF key, because bulbs can still be live.

Never tough the bulb glass with your bare hands; always wear gloves.

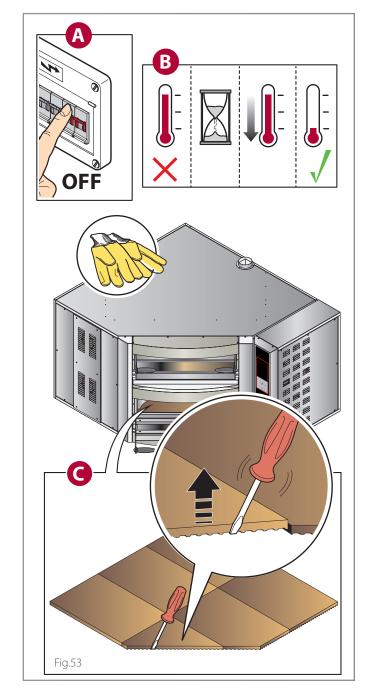
Never switch the oven on without having refitted the bulb protective glass; replace it straight away if it breaks.

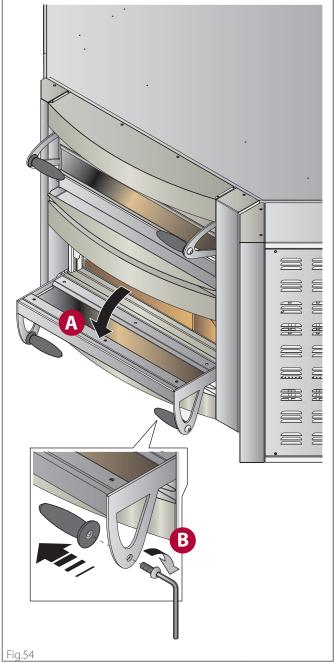




REPLACING THE REFRACTORY BRICKS ► Fig.53

REPLACING THE DOOR HANDLE ► Fig.54



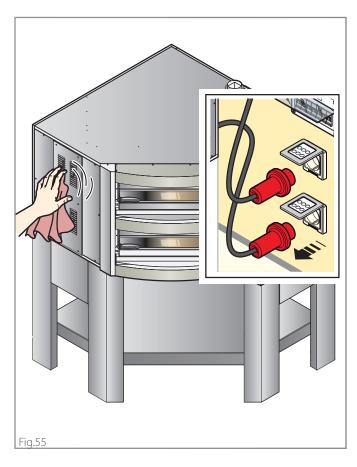


Oven downtime for prolonged periods

During any downtime, switch the power off. Protect the steel outside surfaces passing over them with a soft cloth slightly damp with Vaseline oil.

Leave the door ajar to guarantee correct ventilation. Before resuming operations:

- · accurately clean the equipment and accessories;
- reconnect the equipment to the power;
- inspect the equipment before using it.



Disposal at end of life



Before disposing of the equipment, cut or remove the power cord, with the appliance disconnected from the power supply, to avoid any unauthorized use and the risks associated with it.



Block the door opening (for example with adhesive tape or clips) so that no child can accidentally be trapped inside the cooking chamber while playing.



Pursuant to art. 13 of Legislative Decree no. 49 of 2014 "Implementation of WEEE directive 2012/19/EU on electric and electronic waste", the barred bin symbol specifies that the product was introduced on the mar-

ket after August 13, 2005 and that it must not be discarded with other waste at the end of its working life but disposed of separately. All the equipment has been made with recyclable metal materials (stainless steel, iron, aluminium, zinc plate, copper, etc.) that as a percentage make up more than 90% of the weight. Attention must be paid to the management of this product at the end of its life, reducing any negative impact on the environment and improving the efficiency of resources, applying the principles of "who pollutes pays", prevention, preparation for re-use, recycling and recovery. Please remember that illicit or incorrect product disposal is punishable by law.

Information on disposal in Italy

WEEE equipment in Italy must be delivered to:

- to Collection Centres (also named eco-islands or eco-platforms)
- the dealer where new equipment is purchased who must withdraw it free of charge ("one to one" withdrawal).

Information on disposal in European Union countries

The EU Directives on WEEE equipment has been adopted in different ways by different countries, therefore in order to dispose of this equipment correctly we suggest that you contact your local authority or your dealer in order to ask the correct method of disposal.

Disposing of ashes and food residues



The ash and food residues removed with cleaning must be disposed of according to the regulations in force in the country where the oven is used.

If in doubt, we suggest contacting the local authorities to ask for the correct method of disposal.

While waiting for disposal, the ash and food residues must be stored in fireproof metal cans, resistant to high temperatures and provided with a lid that must always remain closed.

Keep the latter away from the elements and in a place inaccessible to children and animals.

Do not approach materials that can be flammable, explosive or heat-sensitive.

6 WARRANTY

Warranty conditions

- 8.1 Each product sold is to be considered compliant when delivered in the quantity, quality and type indicated in the written Confirmation, please refer to the provisions of art. 1.2.
- 8.2 The Seller guarantees:
- (a) that the Products are free from defects in materials or workmanship, and
- (b) that (excluding the case of known defects or which should have been known by the Buyer) the Products are of marketable quality.
- 8.3 Any hidden defects in the Products must be reported in writing by the Buyer within 8 days of discovery, under penalty of forfeiture. Packaging defects even if they have caused defects or damage to the internal product which had to be reported at the time of delivery, are excluded pursuant to art. 5.8.
- The defect report must contain the specific indication of the defective Products, a detailed description of the type of defect that the Product has, as well as the delivery date and that of discovery.
- The warranty is excluded if the defect derives from the Purchaser's actions such as, by way of example, incorrect installation of the Product, use of the Product in a manner that does not comply with the normal method of use, failure to comply with the instructions contained in the use and installation manual, tampering with the Product. The warranty does not cover normal wear and tear of the Product due to use.
- The Seller is responsible for defects that occur within one year from the activation of the warranty as provided for in point 8.12.
- 8.4 the Seller will have the right to examine, or have a representative examine, the Product and, if this shows the existence of the defect, the Buyer will be entitled to a repair or replacement, at the Seller's sole discretion.
- It is understood that, once the defect has been reported, the Buyer must not use the Product until it is viewed by the Seller or its representative. In the event that the Seller realizes that the Product has been used after the complaint, the Buyer loses the right to obtain a replacement or repair.
- 8.5 Replacement or repair will take place under the following terms:
- a) The Seller may repair the defective Products by going or sending a representative - to the place where such Products are located:
- b) Alternatively, the Seller may repair the defective Product at its own factory, or other place chosen by the Seller,

- c) Alternatively, the Seller may opt for the replacement of the defective Products;
- In the event that the repair / replacement is not possible, the Seller will pay the Buyer a refund to be quantified, a refund which, however, must not exceed the price paid. Compensation for damage is excluded.
- 8.6. In case of repair of the Product at a place chosen by the Seller or in case of replacement of the defective Product, the shipment of the Product will be borne by the Buyer who must send it, at its own expense and risk, to the place stated by the Seller.
- 8.7 In no case will the Seller be liable for indirect or consequential damages and/or for loss of profits that the Buyer may suffer as a result of defects in the products such as (but not limited to) cancellation of orders by customers, penalties for delayed deliveries, penalties or refunds of any kind.
- 8.8 The Seller shall indemnify the Buyer from any liability or damage arising from defective Products, unless such liability derives from the Buyer's negligent acts or omissions or from the latter's non-fulfilment of its obligations.
- 8.9 The Seller is not liable for damage to persons and/or property that may derive from the improper use of the Products and/or from any use, processing or transformation of the Products that do not comply with their intended use and/or the instructions provided by the Seller. Save the hypothesis of gross negligence or wilful misconduct by the Seller.
- The Seller will also not be liable in the event of damage to property or injury to people or in the case of malfunction or damage or deterioration of the Product deriving from the fact that the Product has been connected to a non-compliant electrical system.
- 8.10 The Buyer will not be able to raise any claim for injury to people or damage to property other than those which are the subject of the contract, or for loss of profit, unless it results from the circumstances of the case that the Seller has committed "gross negligence".
- 8.11 "Gross negligence" does not include any and all lack of adequate care and expertise, but means an act or omission by the Seller which implies either a failure to take into consideration those serious consequences that a conscientious supplier would normally have foreseen as probably occurring, or a deliberate neglect of any consequence deriving from such act or omission.
- 8.12 The effect of the warranty referred to in this article is subject to its activation to be carried out through the website www.cuppone.com within 48 hours after the time the Product is installed.

Spare parts

• 9.1 For 10 years from delivery of the Product, the Seller undertakes, at the request of the Buyer, to assist him in identifying spare parts for product maintenance. In any case, the Seller is in no way responsible for the failure to identify such sources.

Applicable law and multi-step clause

- 11.1 Italian law, as the Seller's law, will govern sales made on the basis of these General Conditions.
- 11.2 The Parties exclude the application of the Vienna Convention.
- 11.3 The parties will submit any disputes arising from sales made on the basis of these General Conditions to the conciliation attempt provided for by the Conciliation Service of the Milan Arbitration Chamber. In the event that the attempt fails, any disputes, even of a non-contractual nature, deriving from sales made on the basis of these General Conditions, will be resolved by arbitration according to the Rules of the Milan Arbitration Chamber, by a single arbitrator/three arbitrators, appointed in compliance with this Regulation. The Arbitration Tribunal will judge according to Italian law. The seat of the arbitration will be in Milan (Italy). The language of the arbitration will be Italian.

What to do in case of any malfunction

- Try and check the table on this page. If none of the proposed solutions solves the problem, continue reading the following procedure.
- Check if there are any alarm messages on the display; in fact, if the system detects a problem, a pop-up notification appears. Alarms are malfunctions that completely or partially preclude the use of the oven until they are reset; it is therefore necessary to contact the Dealer for repair. The problems detected, as well as in the pop-up notification, are also highlighted in the "Alarm Log" screen. (see Fig.44 Alarm log menu)

lessage	

• Note the oven data (rating plate) and the date and number of the appliance purchase invoice.

Serial number	
Model	
Invoice date	
Invoice number	

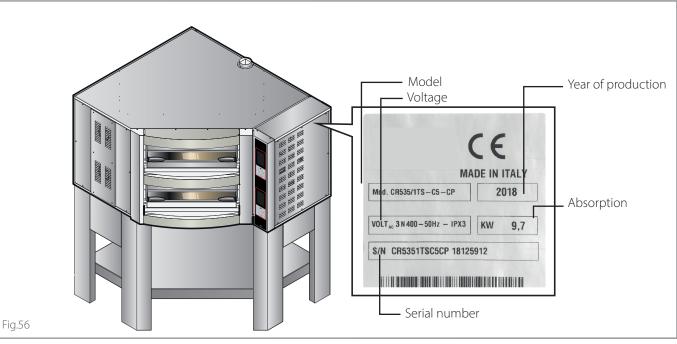
• Read the chapter on warranty carefully.



Warranty conditions - page 41.

• Contact the Dealer with the details of the oven. While waiting for Technical service, disconnect the appliance from the mains.

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Problem	Solution		
The oven does not turn on	 Make sure the oven is correctly connected to the mains (plug correctly inserted in that the mains are working. Make sure the main switch is ON. 		
The oven turns on but cooking does not start	Make sure you set the cooking parameters correctly.		
The oven does not cook evenly	 Make sure you set the cooking parameters correctly. In case of incomplete baking cycles, change the positions of the pizzas. 	Setting the cooking parameters: see page 7	
The first pizzas are burnt	• In preheating, the percentage (mod. TS) / setting (mod. CD) of the BOTTOM has been set too high: the refractory surfaces (without pizzas) have become too hot and burnt the first pizzas.		
Products not very brown on the surface	• In the back of the cooking chamber, there are some steam holes that must be opened or closed according to the type of product to cook: for instance, if they are not opened, there may be too much humidity in the chamber that prevents the infrared rays of the top elements from browning the surface of the products.	Opening/ closing of the steam holes: refer to page 11	
Excessive humidity is coming out of the oven door	The products baked normally release humidity: if the steam holes are not opened correctly, the steam gets out from the door.	and page <u>19</u>	

