

Privacy Policy pursuant to art. 13 EU Regulation 2016/679 – “warranty” section

INTRODUCTION

With the EU Regulation 2016/679 and the Legislative Decree 2003/196 amended by Legislative Decree 2018/101 laying down provisions for the protection of individuals with regard to the processing of personal data, CUPPONE SRL, with registered office in via SILE, 36 - 31057 Silea (TV), the controller, is required to provide certain information regarding the processing of your personal data provided by filling the form in the "Warranty" section".

SOURCE OF DATA, PURPOSE AND DATA PROCESSING METHOD

1. The personal data acquired by CUPPONE S.R.L., the controller, are provided by the user who fills out the "warranty" form on our website.
2. The personal data you provide will be processed for the following purposes:
 - a. to manage your request of warranty activation.
3. The data processing will be carried out both through IT tools and manually (on paper) by specifically appointed employees.

LEGAL BASIS OF DATA PROCESSING

The legal basis of the aforementioned purpose is identified in art. 6.1. letters b, c, f of EU Regulation 2016/679.

The explicit regulatory references updated to their latest state of revision that provide for the obligations or fulfillments on the basis of which the data processing could possibly be carried out are available and can be consulted in the privacy policy that you can consult by clicking on the appropriate link that you will find in the footer of our website.

PROVISION OF PERSONAL DATA AND CONSEQUENCES OF FAILURE TO PROVIDE

As part of the data processing described above, it is necessary to know and store all the essential data (mandatory fields marked with an asterisk *) to activate the warranty for your product. Any refusal to provide such personal data could lead to the failure or partial execution of your request.

SCOPE OF DIFFUSION AND CATEGORIES OF SUBJECTS TO WHOM THE PERSONAL DATA MAY BE COMMUNICATED

1. The personal data will not be disclosed to third parties;
2. The personal data you provide may be communicated to other companies solely for the management of your request and as reported in the privacy policies that govern this website. If you want to know the list of companies to which your data may be communicated, we ask you to contact us at the e-mail address info@cuppone.com.

TRANSFERS OF PERSONAL DATA TO THIRD COUNTRIES OR INTERNATIONAL ORGANIZATIONS

The personal data will be stored on our company servers and in our paper archives and in any case on the European territory for the data processing entrusted to third parties or for the data center relocation services. There are no transfers of personal data to third countries or international organizations.

DATA RETENTION PERIOD

The personal data you provide will be processed and stored for the period of validity of the warranty of your product and for legal obligations. Subsequently they will be cancelled or transformed into anonymous form unless otherwise and explicitly indicated.

RIGHTS OF DATA SUBJECTS

At any time, you can exercise your rights towards the controller pursuant to art. 15 and ss. of EU Regulation 2016/679, including the rights of access, rectification and cancellation, limitation of data processing and opposition as well as the right to lodge a complaint pursuant to art. 77 and judicial appeal pursuant to art. 78, by contacting us by e-mail at the address info@cuppone.com.

THE CONTROLLER

The controller is: CUPPONE S.R.L., with registered office in via Sile 36 – 31057 Silea (TV).

I have read the personal data processing indicated in the privacy policy